



Dear Esteemed Colleague,

Thank you for choosing the Mederi Centre for Natural Healing dispensary as your trusted source of botanical medicinals for your patients. We stock only the purest, highest quality plant extracts and dry bulk herbs, considered the most effective in their classes.

We are pleased to offer you access to our extensive formulary of herbal Powders, Teas, Tonics and Topicals. We also carry a broad selection of Chinese granules, essential oils and English flower essences. You can rely on our custom compounding and consultation services by skilled dispensary staff.

Stock Formulas by Clinical Master Herbalist Donnie Yance, CN, MH, RH (AHG)

These unique formulas have been developed, honed, and clinically tested by a true alchemist and expert in the field of botanical medicine with decades of experience with patients. They are exclusively available through the Mederi Centre dispensary. See the enclosed [Stock Formula List](#) for ingredients, sizes and pricing.

Custom Compounding Services

To place custom orders, complete and submit our enclosed [Product Authorization Forms](#) with your own recipes for Teas, Tonics and Topicals. We've included lists of our bulk ingredients including Teas, Tonics, Topicals, Chinese granules, Essential oils, and English flower essences. Our dispensary staff will then prepare your custom recipes. Please refer to the enclosed Dispensary Order Guidelines as a helpful checklist when creating your recipes.

Consultation Services

Should you require assistance in formulating your custom orders, we offer phone consultations with our Dispensary Staff. We will gladly schedule an appointment to consult on botanicals, compounding herbal formulas, product uses/dosing and questions about your custom recipes. Our fee for dispensary consulting services is \$45 for a 30-minute session. Additional time may be billed accordingly.

Orders & Shipping Times

Custom and stock formulas often require complex formulating methods. Please allow 48 hours to prepare and ship your custom order. Although we do our very best to ship orders in this timeframe, product availability and order volume may require a longer waiting period.

Please Note: *An order placed after 12pm PST is considered a next-day order, which begins the 48-hour processing time.*

Again, we thank you for your business. It's a pleasure to collaborate with you and your clinic to better serve your patients. We welcome your feedback and are available to answer any questions you may have. Please call or email us during regular business hours at 541.488.3133 or order@centrehealing.org.

Best regards,

The Mederi Team